



Returns form

If you wish to return one or more Terre Exotique products which you are not satisfied with, please inform the Internet Customer Service thereof by filling in the returns form below and sending it to us within 14 days of the delivery of your order:

by email to the following address: **contact@terreexotique.fr**

or

by recorded delivery with acknowledgement of receipt to the following address:

Internet Customer Service

12 rue René Cassin - 37390 Notre Dame d'Oé

We will then request you to return the products unused, in perfect condition, in their original packaging, within 14 days from the date you sent your returns form.

1/ Order to be returned

Surname:

Name:

Address:

Email address:

Order number:

Date of order*:/...../.....

Or date the order was delivered*:/...../.....

(*): Delete as appropriate

References of products returned

(fill out the table below):

Reference no.	Articles	Quantity

2/ Cooling off period - right to withdraw

I, the undersigned, hereby declare that I am availing myself of the my right to withdraw during the cooling off period in compliance article L.121-20 of the French Consumer Code, for the following products from the abovementioned order, for the quantities and in the conditions stipulated above (complete, in perfect condition in their original packaging):

Date:

Consumer's signature: